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Ul. Jurasza 2, Bydgoszcz  
Poland

28<sup>th</sup> May 2015

Dear Piotr,

**RE: Validation and modification of pictograms in the Elderly in Poland**

The Royal Pharmaceutical Society (RPS) is the professional body for every pharmacist and pharmaceutical scientist in Great Britain. The RPS leads and supports the development of the pharmacy profession within the context of the public benefit. This includes the advancement of science, practice, education and knowledge in pharmacy. In addition, it promotes the profession's policies and views to a range of external stakeholders in a number of different forums.

The RPS's vision for pharmacy is that pharmacists should be the universally accessible frontline clinical provider of all aspects of pharmaceutical care and be responsible for all aspects of medicines use. As experts in medicines, pharmacists aim to be the healthcare professional entrusted by patients to take care of their every pharmaceutical need. Pharmacists can impact at different points on the patient pathway and lead to better patient outcomes.

We are delighted to have the opportunity to support your team improve the understanding of medicine instruction in Poland and welcome the adaptation of pictograms based on current UK standards. We hope that upon validation this pictographic labelling will serve as an adjunct to standard communication between elderly patients and their pharmacists to enable improved patient understanding, wellbeing and safety to allow improved management of a patient's conditions.

We are able to offer in-kind support to you through the dissemination of findings via our professional networks and journal publications. We will also seek to further translate the findings into professional standards and guidance for our members, where appropriate to support pharmacists in delivering a safe, consistent and high quality service to their patients and the public.

Yours sincerely,



Dr Rachel Joynes  
Head of Research and Evaluation  
Royal Pharmaceutical Society